

BULLETIN

A bi-weekly bulletin for staff/offices/programs throughout the entire corporation.

November 9, 2009

MST Program to Receive Award

MST Services, Inc., the organization that disseminates and licenses Multi-Systemic Therapy (MST) programs in the US and other countries, has decided to recognize the Foundation for its innovative MST discharge planning process. The discharge planning process used by our MST teams takes place during the last five (5) weeks of the 16-20 week program, and involves collaborative meetings among the youth's parent/caregiver, the assigned therapist, the juvenile probation officer (JPO), and other persons involved with the youth in his/her community. Together, participants make plans designed to help parents/caregivers continue the interventions that have led to positive behavior changes. They also anticipate how and when the youth may backslide or pose new challenges, and then create written action steps that parents can take in response. Before discharge, the therapist distributes the written plan to the parent/caregiver, JPO and other key persons, with the intent that they continue to collaborate in plan implementation long after discharge.

We are proud that our MST programs are being recognized for their extra efforts in developing and maintaining this process.

Remember Our Vets

On Wednesday, November 11, we celebrate Veteran's Day. We recognize and thank all of the veterans who have served our country. We are eternally grateful for their dedication and service.

2009 Stakeholder Survey Results

Brenda Mueller, Quality Improvement Administrator, sent out the 2009 stakeholder survey results this week. She noted that 249 surveys were distributed to various stakeholders with a response rate of 59 (24%). With the standard response rate in our industry at about 10%, she was well pleased with the results. Distributing the eleven page report to all management and supervisory staff, she is encouraging them to share with all staff in their staff meetings and to keep on file for auditors/reviewers.

Overall, there were good, positive comments from our stakeholders. Good job, team!!!!!!!!!!!!!!!!!!!!!!

First Quarter PAR Data

DJJ sent out the PAR summary data for the period July 1 – September 30, 2009. The disturbing news is that the number of restraints is increasing over last year during this same quarter. Darryl Olson, Assistant Secretary for the Department, is again encouraging that all programs work together to reverse this trend. Thirty (30) programs listed in the report exceeded the statewide average rate of physical restraints.

However, the report also shows that all WF/CSF programs were below the statewide average. That is very good news!! Keep up that trend!!

Call it a clan, call it a network, call it a tribe, call it a family. Whatever you call it, whoever you are, you need one.

JANE HOWARD (1935-1996)
Writer

Way to Go!

Nassau Juvenile Residential Facility had their Education QA visit recently and did very well. 27 out of 32 requirements were met and no Corrective Action Plan is required. Congratulations to all!

DJJ staff and Foundation representatives participated in the Contract Renewal Conference Call for Volusia Halfway House on 10/21/09. DJJ had positive comments regarding this program and has renewed the contract for one year. We thank all involved and wish you continued success!

Frank Alarcon, our Chief Operating Officer, was credited over the weekend with saving the life of a young woman in critical condition by administering CPR until the emergency vehicle arrived. Thanks, Frank, for role modeling how important it is to maintain our CPR skills and certifications -- and for your willingness to get involved!

Meet Our Board Members



Al Qualls

Mr. Qualls has served as President and CEO of Quallsco, Inc., since 1965 as well as Chairman of the Board of First National Bank Northwest Florida since 1987. He possesses many professional licenses and has served as a board member of several civic affiliations including Children's Home Society, Hospice of NW Florida, West Florida Rehabilitation Institute, and Big Oak Boys and Girls Ranch. Mr. Qualls received his Engineering Degree from Brevard Engineering College. He is a long time friend and supporter of The Henry & Rilla White Foundation. Mr. Qualls tells stories about daily visits to see Rilla at White's Grocery in Bronson as a child.

He resides in Fort Walton Beach with his family.

Thanksgiving Food Drive

The Circuit 2 office in Tallahassee is requesting food donations to assist three families with their Thanksgiving. The deadline for donations is 11/20/09. Contact Kisha Levy at the office (850) 414-7966 for directions or to have your donations collected.

Culinary Arts at Volusia Halfway House Goes Ethnic

Residents and staff are enjoying a special meal every month with an emphasis on the foods of different cultures. The culinary students research, plan, prepare, and serve these meals from appetizers to desserts. Martha Lynch, Culinary Arts Instructor at VHWH, states that everyone loves the meals as they are a change from the norm, but also because the new flavors range from the simple to the exotic. "Kicking it up a notch" every month enables students to learn new recipes and techniques, as well as the opportunity to learn and appreciate other cultures. Sounds yummy for all!!!!!!

Special Note

William Futch, Program Director for CR and IDDS in Circuits 3 and 8, has submitted his resignation. He has been with the White Foundation since 2001. We wish him and his family well in his future endeavors.